



September 2009

Metro News is proud to showcase the following achievements.

In Mastery, a dedication to personal excellence

Steve Adams, Account Manager

I've been working closely with Steve the last couple of weeks with several key accounts. Steve's professionalism and work ethic are second to none! He's a pro at defusing situations and achieving goals he sets out to achieve on a daily/weekly and monthly basis. Steve's a seasoned vet who knows what it takes to exceed our clients' expectations!

Great Job Steve!!!!

Dave Igras, Field Operations Manager

Dave made the best of a difficult situation. Due to issues outside of our control the renovation set-up at Wal-Mart #1107 Kitchener West was pushed to an emergency situation with the store set for grand re-opening and no fixtures or product in place. We had less than 24 hours to place the fixtures, pick, ship and dress 96 running feet of books and 20 feet of magazines. Dave acted in a calm and professional manner, placed the order, tracked it through delivery, and had a team onsite that worked well into the night to accomplish the task.

Excellence for sure!!!

Paul Halley, In-store Merchandiser

Paul was involved in the emergency set up of renovated Wal-Mart #1107 Kitchener West. Paul worked tirelessly till 9:30 p.m. to resolve the store's opportunities with this set-up.

Job well done! Thanks Paul.

Natalie Ilic, In-store Merchandiser

Natalie was part of the team responsible for setting up Wal-Mart #1107 Kitchener West; very difficult circumstance. Natalie arrived at the store late in the day, no complaining, put her head down and went to work. Her knowledge of the plan-o-gram was essential to the success of this renovation and she should be commended for a job well done



Pat Lyons, Merchandising Supervisor

Pat was involved in the emergency set-up of the renovation at Wal-Mart #1107. Pat went over and above, visiting other stores and recovering parts needed for the set, then organizing the team to set the product till 9:30 p.m.

Job well done!

In Chemistry, a dedication to teamwork

Shannon McGee, Customer Service Representative

Shannon has been a terrific aid to us in the sales field and has taken the challenge with a smile. Anything that is requested of her she does and gets back to you very quickly, often going beyond what was asked of her and providing extra info to make our jobs easier.

Keep up the great work Shannon!

Valerie Walmsley, Magazine Buyer

Val went above and beyond the call of duty to help us at Gateway Newsstands, taking personal time on her weekend to ensure we had all the reports we needed, in the format necessary, to provide feedback to our publishers.

Her professionalism, kindness, and all the efforts she and her co-workers (Peri) went to ensure we had what we needed were exceptional, and I can't personally thank her enough.

Val saved MY bacon personally with her hard work.

Steve Wilson, Regional Sales Representative

Steve volunteered his services on Sunday (with two days notice) to help out at a Home Hardware Trade show in St. Jacobs. Steve's "Team-First" approach and willingness to help out was appreciated by everyone! Once there, Steve assisted dozens of customers while making the day just as fun as it was productive!

Great Job Steve!!!!

