



## November 2007

Metro News is proud to showcase the following achievements.

**In Mastery**, a dedication to personal excellence

### **Stacey Lee**, Customer Service Rep

I would like to recognize Stacey Lee for all of her help on a Daisy Mart/Mac's account that got extremely mixed up. Stacey went above & beyond her call of duty on this situation. We mixed up two accounts which placed an active Metro News account on hold for no reason. This in turn did not generate an invoice on the account for a week. Stacey worked with Prologix to get an invoice generated & product delivered so that neither the customers nor Mac's head office would ever know. It is people like Stacey that make my sales job so much easier. This was totally awesome!!!!!! Thanks for all your hard work Stacey. Keep it up!!!

### **Steve Wilson**, Regional Sales Rep

I would like to recognize Steve Wilson for his commitment to this category. Steve works directly with the stores in setting them up to carry our products. He explains the process to them answering every question in a professional manner. He organizes the racking that is needed and has never missed a date. In construction and manufacturing there will always be delays. Steve keeps on top of the timelines so the store will open with a merchandised fixture every time. Excellent Job!!!

