



May/June/July 2010

Metro News is proud to showcase the following achievements.

In Mastery, a dedication to personal excellence

Lori Brown, In Store Merchandiser

I'd like to give special recognition to Lori Brown. Prologix had problems getting the magazine and book order to Lowe's Brantford on the regular delivery day and had to deliver 2 days later on Lori's very busy merchandising day. After a very early start at Costco and then a long and busy day at Wal-mart, Lori made a special trip to the Lowe's account to merchandise the magazines and books because of a Lowe's head office tour the next day.

A great extra effort on Lori's part!

Sandy Dookia, A/R Representative

Sandy has done an excellent job in collecting while maintaining our subscription and hotel business.

David Facini, ONS Sales Representative

While two staff members were away on vacation, Dave did an excellent job in providing customer service to our free publication business and return processing.

Pam Fernandes, ONS Distribution Administrator

While two staff members were on vacation, Pam did an extraordinary job in answering the phones and through extra effort and time, provide excellent customer service to our retail and subscription customers.

