



## March 2010

Metro News is proud to showcase the following achievements.

**In Mastery**, a dedication to personal excellence

**Shannon McGee**, Customer Care Representative

Shannon is the consummate professional with an extremely positive attitude regardless of how many roadblocks she faces in getting the job done. In short, she is a tireless employee who is always ready to go the extra mile to complete the tasks.

**Naila Ramdewar**, Customer Care Representative

Naila displays, on a daily basis, a professional and positive attitude regardless of what she is working on. It is a pleasure to work with someone like Naila.

**In Ingenuity**, a dedication to continuous improvement

**Shannon McGee**, Customer Care Representative

It was brought to my attention that Shannon came up with a brilliant idea for the company and I would like to recognize her for it today. She suggested that when a customer is closing their store or removing our rack, to recycle it to another store, albeit a new customer, a store wanting to increase their rack size or just wants a new rack. This is a simple change that saves the company money, works with current clients to expand their business as well as saves the environment. It's one idea that expands possibilities for the client and the company.

Great Job!

**Teresa Wojtyra**, A/R Representative

Teresa has taken the initiative in working with I. S. to create a model to retrieve information which is required in a particular account for our billing purpose. Rather than having to do this manually, this can now be done by one simple step and avoid time consumption.

Great Work Teresa!!!

