



July 2008

Metro News is proud to showcase the following achievements.

**In Mastery**, a dedication to personal excellence

**May Lum**, Customer File Maintenance Co-ordinator

May Lum is a Gem. I would like to recognize her for all her hard work and the dedication she applies to her job. She is always ready to assist with special projects and always gets me the information I need with great speed and accuracy. She asks many questions to qualify the request so I get the right information to proceed with the project at hand. I have asked her several times lately for data and she has delivered so I could complete my project. May, you're amazing and a great asset to Metro News. Keep up the great work.

**In Chemistry**, a dedication to teamwork

**Annette Giardinazzo**, Supervisor, Credit Department

Annette creates strength within her team by standing beside her employees' choices, often defending them against customers and departments. Annette's ability to encourage her staff inspires respect and a feeling of community within the department. Without Annette, I'm sure the credit department would collapse, as she builds the foundation for each employee to be successful at their job and to find enjoyment in their day. She is one person who is entirely irreplaceable and she will be missed while on leave.

