



## February 2010

Metro News is proud to showcase the following achievements.

**In Mastery**, a dedication to personal excellence

**Jade Vincent**, Internal Audit Representative

I've been recently dealing with Jade Vincent for the past few months & wanted to let you know how efficient she has been when dealing with my credit claim issues. Jade has a positive, prompt & professional work ethic. It has been a pleasure dealing with Jade & I would like to thank her for all her hard work.

Keep up the good work Jade!

**Steve Wilson**, Regional Sales Representative

While merchandising a Wal-Mart, Steve came across 4 boxes of product which he quickly identified as a problem. The boxes were in fact a delivery error and actually belonged to a Lowe's store. Steve immediately inquired and sought advice to resolve the problem. Had it not been for Steve's knowledge and attention to detail, the product would have been displayed. Since we are in a "Scan Based" relationship with Wal-Mart and this product is not recognized in the Wal-Mart system as CMMI product, potential sales would not have been credited to Metro.

Good work Steve!

