



## February 2009

Metro News is proud to showcase the following achievements.

### **In Mastery**, a dedication to personal excellence

#### **Norm Cormack**, Merchandiser Supervisor

Norm regularly goes above and beyond in his job. A most recent example was when the Wal-mart Buyer set a last minute meeting at a local Wal-mart store. The store needed a clean up before the meeting and we immediately called on Norm. Norm raced across the city – completely out of his way, to freshen up the store and ensure we were in good stock position for the meeting. Norm is great at his job and is a reliable source when urgent issues arise. He is a major asset to our company!

### **In Chemistry**, a dedication to teamwork

#### **Lee-Anne Middleton**, Credit Representative

I would like to recognize Lee-Anne in this category. Lee-Anne is the one always willing to help out when ever she can. Recently, with all the changes to our system, there was an error that occurred on customers statements. After a brief session with Dean and Barry explaining what the RDA's were that now appear on our invoices, she went back to her desk and did up an e-mail informing us all of her findings and attached an example and sent it out to everyone who would need such information, also offering to further explain to anyone who may not quite understand. Sharing information like this is what defines good working relations within the departments.

### **In Ingenuity**, a dedication to continuous improvement

#### **Nazario Detabali**, IT Support/EDI

I want to nominate Nazario for Ingenuity. Nazario created a program that allows me to switch a UPC report from Blu Vista Monarch file to an excel spreadsheet. This may sound simple but it allows me to clean up a client's UPC system within a day and allows me to send a New UPC Client a current or full UPC listing of all authorized titles on their distribution. This nomination is overdue as this program is one of many that he has created over the years to allow me to manage the UPC program better. I don't know how I could do this job without your dedication and support. Thank you so much!

