



February & March 2008

Metro News is proud to showcase the following achievements.

In Mastery, a dedication to personal excellence

Rick Boucher, In Store Merchandiser

I was visiting at retail and checked the Wal*Mart in Burlington. I was very impressed with the job done at checkout. I did not find a single pocket violation. This includes Digest which is often a problem. After looking over the checkouts I went to the main line where I met Rick Boucher of Metro/CMMI working the rack.

I would like to compliment Rick on the job he is doing. Merchandising is an important function and Rick does a superior job. He has an in-depth knowledge of the titles he works. Nice work Rick!!!!

Annette Giardinazzo, Credit Supervisor

I am an Area Retailer Licensee for Petro Canada. I have 8 locations so far, and have been with Petro Canada for the last 17 years. I have several issues for my sites. 1 - I have taken over the site where the account has been blocked because of previous retailer; 2 - I have not received my credit for one site since December 14; 3 - I have some outstanding amounts which belong to 2005 and the last one - I have not received products for one of my sites for over three weeks.

When I e-mailed all of the above issues to Annette, she replied within a few hours. 90% of the issues were resolved and the last one was resolved the next day.

I am in the service business and this is outstanding and she is a big asset for any organization.

Thank you very much Annette!!!!

In Chemistry, a dedication to teamwork

Ray Tsang, Systems Analyst

Ray is not just an important part of the IT team, he is important to every team within our Company. Ray spent hours modifying a file that in turn saved us from having to spend countless hours doing a manual process. For those of you who don't know, Ray has a great sense of humor; you just have to bring it out.

