



## August 2007

Metro News is proud to showcase the following achievements.

### **In Mastery**, a dedication to personal excellence

#### **Leslee Galati and May Lum, CS Supervisor & CFM Coordinator**

I would like to take the time to recognize Leslee and May for their outstanding work ethic. Both Leslee and May are key in the opening of new accounts. Their attention to detail in getting the job done right is second to none. The time it takes to set up a new account is much lower, thanks to the efficiency of both Leslee and May.

#### **Barry Weir, Vice President & General Manager**

We would like to recognize Barry for his recent display of leadership at NBS. Barry's support and motivation inspired us to achieve record-breaking productivity. We were empowered to achieve our goals and were praised for our efforts. Barry's leadership and focus was a breath of fresh air at NBS.

### **In Chemistry**, a dedication to teamwork

#### **Annette Giardinazzo, Credit Supervisor**

I would like to recognize Annette. There is never a situation in which you cannot direct to Annette. I have not been with the company very long, but she helped to make me feel very comfortable in my position. Her understanding of the credit position and current issues with the company is beneficial. She relates to her staff, and is always in support of us as well. She always goes the extra mile to help people and the company. Any question you ask, she always has the answer. And if she doesn't she will be sure to find it. She has a positive attitude, and a strong work ethic. I can speak on behalf of the whole credit department when I say Annette is the ideal supervisor. She relates to her employees, at the same time maintains a business attitude. Her understanding of current issues is strong; she always has suggestions on how we can better manage our accounts to keep them in a current position. She can quickly identify a problem, and advise the best steps to clear up any issues! Therefore, I believe Annette deserves acknowledgement, because she is a true contributor to our department and the overall company as well.

#### **Customer Service Department,**

The Customer Service Department is always a great team to work with. I always get a quick response from them when I need help. They deserve to be recognized for their good work.

### **In Ingenuity**, a dedication to continuous improvement

#### **Roberta Barens, Merchandiser**

I was impressed today by Roberta's efforts. She noticed that the Wal-Marts she merchandises were sold out of this month's 'Country Living' magazine and was quick to reorder more. Then she took it that extra step. She emailed her supervisor to tell him that this month's issue is about the Hanover area and suggested to have all stores in Hanover replenished as they are most likely sold out too! Thanks for taking



the time and for your continued committed and hard work. All stores in Hanover have been replenished thanks to you! Keep up the good work!

## **Troy Neill, Director of Sales**

I nominate Troy Neill in the category of Ingenuity. Let me start by saying, Troy Neill is unbelievably amazing! Troy is constantly encouraging his people to think and act on new and better ways to do things and is a perfect role model himself. He has this take action kind of attitude that is admired by many. I have had the pleasure of working with Troy these last few years and the amount of positive change and significant impact his work has had on the company is incredible. Troy has this continuous level of enthusiasm that he brings with him every waking day. I'm sure we can all recall at least one time that Troy has exercised his inventiveness.

Troy Neill reaches for the stars with everything he does and has the unyielding drive to make a positive and significant impact on the work that he himself does and the people he encounters. It is with certainty that Troy should be our Ingenuity winner this year.

