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Metro News is proud to showcase the following achievements.

In Mastery, a dedication to personal excellence

Leslee Galati, Book Buyer

As some of you may know, Media Logix has a new Lowe's store, Opening in Oshawa next Monday. I did a tour of the store this week and the book sections looked as good as I have seen for any new store opening. Stock levels looked great with very few titles missing. I believe the only titles missing are ones that Leslee has currently on order (about 5 or 6 titles) which are replacing dead and delisted titles.

Anyway, great job Leslee in getting the Lowe's book selection and stock levels in place.

In Chemistry, a dedication to teamwork

Naila Ramdewar, Customer Service Representative

Well!!! There have been many instances where we as a customer gets upset on many issues and you need to be a good listener and try to solve our problems in no time and also to listen to the crap we sometime give to customer service reps. I think Naila stands apart as she is a good listener and so swift in taking actions, solving the problems right and then responses back in a short period of time. You need all kinds of chemistry to have all these qualities. It was Shannah before and now it's Naila. Both have given amazing service to my store. I hope Naila stays as a CSR, but I also wish her good luck since she deserves better then what she is doing right now.

